



April 26, 2010

Dear Valued Customer,

Over the course of the past several months, you may have experienced service interruptions with some of our pharmaceutical products. Service interruptions and backorders can occur for a variety of reasons, including: market demand greater than supply, response to competitive shortfalls, product changes directed by regulatory authorities, and unanticipated manufacturing challenges. Shortages of any kind are as unsettling to Hospira as they are to you and I want to personally assure you that we are working diligently to achieve optimal supply levels as quickly as possible.

Hospira has historically achieved industry leading customer service with our products. As we work to restore our service back to those same high levels, we are committed to providing timely updates on all product supply information that affect customers through our customer service organization and our field sales force. Meanwhile, I apologize for the inconvenience associated with any product supply interruptions, but based on the actions we are taking as an organization I am confident that you will see steady improvement in the upcoming weeks and months.

Thank you for your continued support.

Sincerely,

A handwritten signature in black ink that reads "Thomas G. Moore". The signature is fluid and cursive, with a long horizontal stroke at the end.

Thomas G. Moore, Pharm.D.
President, Hospira USA

For more information, visit us at www.HospiraAdvanceWithUs.com
or call Hospira Customer Care at 1-877-9HOSPIRA (1-877-946-7747).